



Sample Source Water Awareness Phone Questionnaire

Hello, Mr./Mrs. _____? This is [Your name] calling on behalf of [Name of organization]. [Organization] is conducting a study to help determine ways of educating citizens of [Name of community] about drinking water issues. Could you spare 10 minutes to answer a few brief questions regarding your drinking water?

NO: (ASK IF THERE IS A MORE CONVENIENT TIME TO CALL) _____ TIME

YES: ____ Thank you. Let's get started.

1. Do you get your drinking water from:

- a. ____ A public water supply or
- b. ____ From a private well? (Interviewer, please circle one)

2. Where does your drinking water originate from? Does it come from:
(Interviewer, please do not accept "from the faucet" as an answer to this question)

- a. ____ Public drinking water wells
- b. ____ Rivers/streams
- c. ____ Lakes
- d. ____ Aquifers
- e. ____ Other
- f. ____ Don't know (Interviewer, please do not read the "don't know" option)

3. Many people define safety as *protection from adverse health effects*. With this in mind, on a scale of one to five, with one being very concerned, and five being the least concerned, how concerned are you about the safety of your drinking water?

1	2	3	4	5
Very		Somewhat		Least

4. Which of the following do you think poses the greatest threat to your drinking water? You may select any that applies:

- a. ____ Septic systems
- b. ____ Runoff into abandoned wells
- c. ____ Landscaping activities
- d. ____ Paper mills
- e. ____ Oil Refineries
- f. ____ The poultry industry
- g. ____ Fertilizer or pesticides from farming
- Other _____

5. (Note: Ask only if answered "a" to question #1). Are you aware that the state of Louisiana will evaluate the potential threats to your public drinking water, and that the information could help your community design a plan to protect your drinking water from these threats?

Yes, I am aware of this

No, I am not aware of this

6. On a scale of one to five, with one being very knowledgeable and five being the least knowledgeable, please rank your knowledge of the steps that can be taken to protect your drinking water:

1

2

3

4

5

Very

Somewhat

Least

7. Do you think any of the following is in place to protect your community's drinking water supply? Please indicate all that apply.

- a. ___ Protective zoning
- b. ___ Local health regulations
- c. ___ Federal/state regulations
- d. ___ Voluntary community based activities (Interviewer, please probe)
- e. ___ Citizen education programs
- f. ___ Managing development of growth
- g. ___ **Don't know**

8. Which would be the best way to provide you with information on how to protect your drinking water? In other words, are you most likely to pick up information from the:

- a. ___ Radio
- b. ___ Television or cable Ads
- c. ___ Your local newspaper
- d. ___ Newsletters that come to your home
- e. ___ Civic and neighborhood meetings
- f. ___ Posters
- g. ___ Other (please describe) _____

That's all the questions I have. Thank you so much for participating in this survey. We plan to use your answers to help us develop information your community can use to protect your drinking water.

Note to interviewer — would you recommend contacting this respondent for additional information?

☐ **Yes**

☐ **No**